

The North East, North Central and Kootenay Library Federations are pleased to partner together with Royal Roads University Professional & Continuing Studies to offer leading-edge applied and professional skill-building courses for library staff. The Libraries Branch, Ministry of Education, is providing substantial financial support for this initiative.

Join learners from libraries across the province in this **Achieving Organizational Outcomes through Effective Change Management** course designed to explore approaches to navigating change that increase collaboration, increase internal, external and community stakeholder engagement and mitigate the risks associated with poorly managed change.

This course will offer opportunities for dialogue, learning a variety of approaches for navigating change as a strategy for introducing innovation, and partnering with internal and external stakeholders in service of achieving desired community and organizational outcomes.

#### Topics:

- Stakeholder identification and engagement (internally and externally)
- Exploring the difference between Change and Transition
- Setting Change up for Success
- Mitigating the downside of change
- Navigating culture during change
- Role of the Change Leader

This online course is 4 weeks in length with approximately 4-6 hours of study per week including readings and optional webinars. There are no examinations. Estimated weekly commitment may vary depending on learning style and interest. This course is asynchronous with synchronous individual and group work expected throughout, as well as a need to keep pace with the course as it progresses week to week.

ONLINE COURSE	DATES
Achieving Organizational Outcomes through Effective Change Management	September 10 to October 5, 2018

Learn more about the online course and register [HERE](#). Seating is limited and based on a first come, first serve basis. Registration closes September 7<sup>th</sup>, 2018, or when the course is fully registered.

Course value: \$495 for each course (incl. GST)  
Staff working in libraries in BC pay: \$235 for each course (incl. GST)

**QUESTIONS?** Please email us: [melanie.molloy@royalroads.ca](mailto:melanie.molloy@royalroads.ca)

\*This course is part of **Building Futures – Strategic Skills for Library Management Certificate**. While you may register in any number of courses within the Certificate, all six courses must be completed to receive a Certificate of Completion.